

Quality Policy

It is the policy of Iowa Laser Technology, Inc., to establish and maintain an effective quality system aimed at meeting customer expectations. At the core of this system is a commitment to continuous improvement and a sense of shared responsibility for quality.

Quality Objectives 2011

1. Meet or exceed the On Time delivery goal of 95.0%.
2. Reduce the scrap and rework goal from 0.375% to 0.365%.
3. Customer survey results average of 5.0. or better.
4. Sales goal of \$33.0 Million
5. Continuous Improvement Submittals to 10 per month